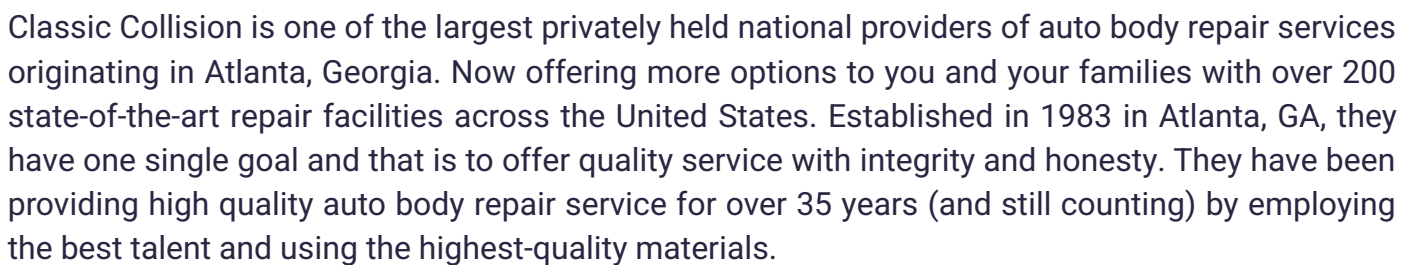


Case Study

Classic Collision Automates HR & Compliance Management Across 15 States in Hundred of Locations with AI

Classic Collision is Leveraging CloudApper AI to Automate UKG HCM Tasks, Provide 24/7 HR Support, and Improve Payroll Precision.





 CloudApper

Classic Collision Reaping The Benefits of AI

Tablets and iPad Devices Were Used To Automate UKG HCM Tasks, Provide 24/7 HR Support, and Improve Payroll Accuracy

Operational Challenges of a Growing Workforce

Classic Collision, one of the largest auto body repair providers in the U.S., faced significant challenges as it expanded to 15 states with hundreds of locations and over 4,000 employees. Accurate timekeeping became difficult, causing payroll errors and compliance risks. Operating across multiple states further complicated labor law compliance due to varying regulations, posing a significant threat of penalties. The company's rapid growth also demanded an efficient solution to help employees refer qualified candidates quickly, ensuring the workforce could scale seamlessly.



HR Strain and the Urgent Need for Automation

The surge in PTO requests overwhelmed the HR department, causing delays that negatively impacted employee satisfaction. Additionally, the need for 24/7 HR support, especially for graveyard shift employees, added pressure.

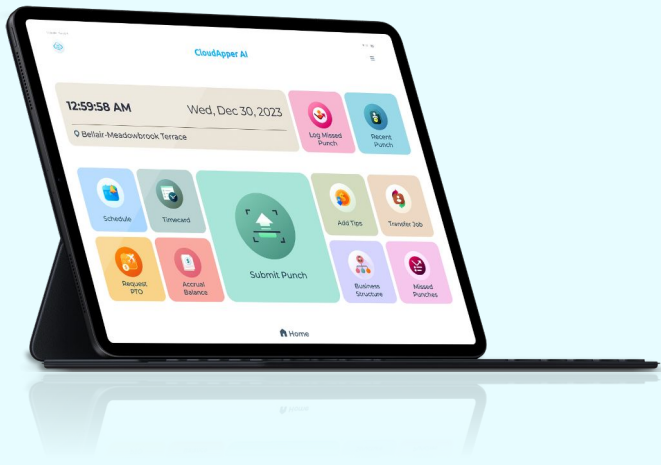


The growing operational demand further strained HR resources, as managing recruitment alongside existing responsibilities became increasingly challenging. Without automation, the organization risked rising operational costs, potential compliance violations, strained resource allocation, and a drop in employee morale, endangering its business.

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Tablet-Based AI Solution for HCM Automation



Classic Collision turned to CloudApper AI to overhaul its HCM processes. CloudApper's custom AI solution seamlessly integrated with UKG Pro WFM (Dimensions) and leveraged tablets to meet the company's specific needs. This automation reduced payroll inaccuracies, simplified employee referral, ensured labor law compliance, and streamlined PTO management, allowing employees to handle HR tasks directly from Android tablets and iPads.

Empowering Employees with Accessible HR Services

CloudApper AI made HR services easily accessible, particularly for frontline and graveyard shift employees using tablets. The solution automated timekeeping, employee referrals, PTO requests, and compliance checks via attestations, reducing the HR burden and improving efficiency. Classic Collision benefited from a paperless, streamlined process that significantly enhanced its HCM operations.



The Game-Changing Impact of CloudApper AI

CloudApper AI has transformed Classic Collision's HCM processes by bringing HR services directly to the store level, making AI do the work that would typically require an HR admin. This is particularly impactful because store employees often lack easy access to HR resources. By integrating AI solutions through tablets, hrPad ensures compliance, reduces penalties, and enhances employee satisfaction & engagement. CloudApper's 24/7 HR support and simplified processes have proven to be game changers, automating the organization's HCM tasks seamlessly and efficiently.

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Benefits

With CloudApper AI, Classic Collision is unlocking transformative advantages that are redefining its operations. The company now enjoys unmatched accuracy in time management, significantly reducing payroll errors and ensuring flawless compliance across multiple states. The custom AI solution has automated repetitive HR tasks, simplified the employee referral process, and made 24/7 HR support accessible to all employees, from frontline workers to those on night shifts—boosting satisfaction while slashing administrative burdens. CloudApper AI is positioning Classic Collision not just to meet today's challenges but to thrive with a more agile, efficient, and compliant workforce management system.

- By offering around-the-clock HR support, CloudApper AI elevates employee satisfaction, ensuring seamless access to critical resources anytime, anywhere.
- With advanced HCM automation, CloudApper AI slashes manual HR tasks, freeing up significant time and resources for strategic initiatives.
- CloudApper AI offers cutting-edge solutions that are not only faster and simpler but also drive substantial cost savings across the board.
- CloudApper effortlessly integrates AI into existing HR/HCM systems, providing powerful AI capabilities without the need for complicated development or disruptions.
- CloudApper AI delivers custom features & solutions designed to meet and exceed unique business challenges, ensuring optimal performance and results.
- By streamlining the employee referral process, CloudApper AI accelerates hiring, helping Classic Collision quickly adapt to its growing workforce needs.



Affordable



Use any Device



Customization



Works with UKG



Robert Jones

HRIS Manager

| **Classic Collision**

"CloudApper AI has completely transformed our workforce management processes. They proactively brought innovative ideas to the table, making improvements we hadn't even considered. We didn't have to worry about complex development—their AI solutions have been a game changer. We're now reaping the benefits of AI, and it's truly revolutionized the way we operate."

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How CloudApper AI Automates HCM Processes



About CloudApper

We are an AI platform that transforms legacy systems into AI-capable solutions, enabling companies to harness the power of Generative AI without costly development, in-house expertise, or time-consuming system upgrades. Adopting AI is critical now, not years from now, and that's where CloudApper AI comes in. We've integrated AI into UKG Pro WFM, allowing companies like Classic Collision to experience these benefits. The same approach we used with UKG recruiting and UKG software can be applied across various industries and enterprise systems.



Award-Winning UKG Technology Partner

Technology Innovation Partner (2023)

Technology Partner Influencer (2025)

UKG
Partner

aws marketplace

AWS Bedrock

aws
PARTNER

aws
Qualified Software

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